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User Manual (Part 2)

5.8GHz Expansion Handset EP590-2

For use with AT&T model EP5962

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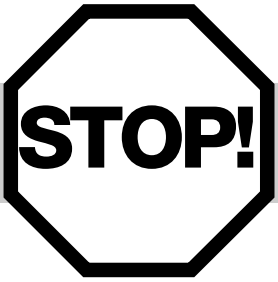
You must charge the battery and register the handset before use.



See pages 2-5
for easy instructions.

For customer service or product information, visit our web site at
www.telephones.att.com
or call **1-800-222-3111.**

Please also read
Important Product Information
Enclosed in product package.

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Before you begin

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and EP5962 base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office.

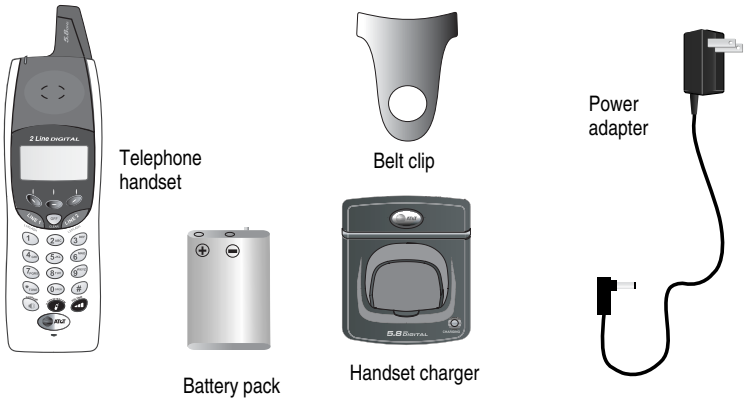
If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press **LINE 1** or **LINE 2**. Move closer to the base, then press **LINE 1** or **LINE 2** to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, your phone will be left "off the hook." To hang up properly, walk back toward the telephone base, periodically pressing **OFF** until the call is disconnected.

Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:



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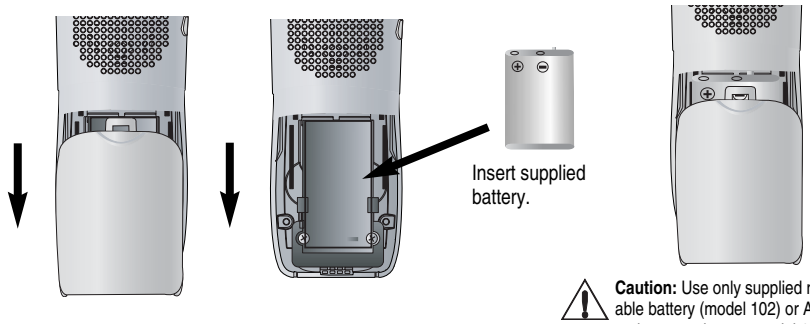
Battery & charger installation

Installation of Battery pack in Handset

Follow the step below:

1. Remove the battery compartment cover by pressing on the indentation and sliding downward. Place the new battery pack in the handset with the positive and negative poles aligned in the battery compartment.
2. Replace the battery cover by sliding it upwards.
3. Place the handset in its charger, and allow it to charge for at least 10-12 hours. After initial charge, a maintenance charge of 8 hours should be sufficient.



Caution: Use only supplied rechargeable battery (model 102) or AT&T replacement battery model 103.

Charging of the Handset battery Pack

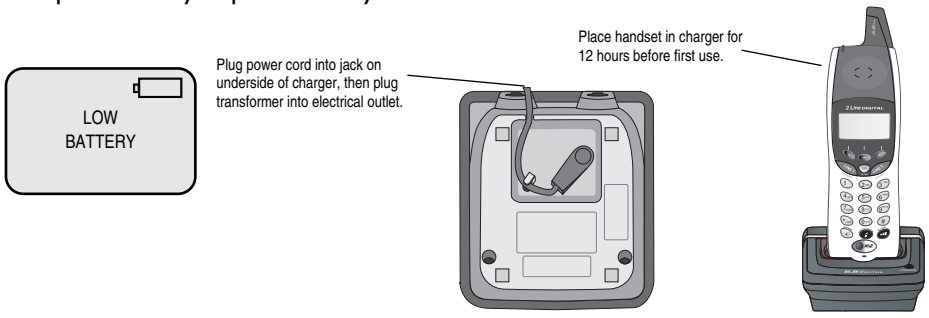
The cordless handset is powered by a rechargeable battery pack. It charges automatically whenever the handset is in its charger. You should charge the battery pack for at least 10-12 hours when you first receive your phone. Average talk time on a fully charged battery is about 8 hours depending on environmental conditions. The battery charge will last for about 4.5 days if you don't use the phone.

You will know the battery pack needs charging when :

- The low battery message is displayed.

OR

- The handset seems completely dead, the LCD is completely clear and does not respond when you press the keys.



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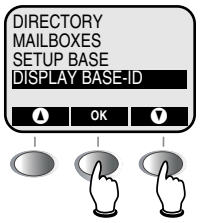
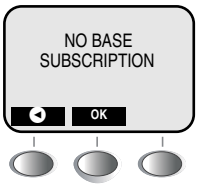
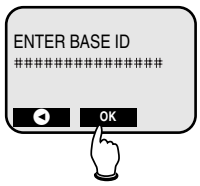
Registering the handset

Base: Select **MENU**, then highlight **DISPLAY BASE ID**

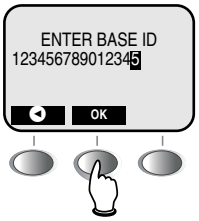


A new handset will display:





Enter base ID, then select **OK**



Before using your new handset, you must register it with the EP5962 base. During registration, you must enter the 15-digit ID number of the telephone base. To find this number, go to the EP5962 base, select **MENU**, scroll down to highlight **DISPLAY BASE ID**, then select **OK**.

The handset provided with your EP5962 telephone is automatically registered as Handset 1. Additional handsets will be assigned numbers in the order they are registered (2, 3, 4, etc.) up to a maximum of eight.

To add a new handset:

- Make sure your handset batteries are properly installed and charged.
- The handset will display **NO BASE SUBSCRIPTION** and **ENTER BASE ID** alternatively**.**
- Enter the 15-digit base ID, and then select **OK**.
- The handset will display **PLEASE WAIT!!** and then will search for the base.

NOTE: If the registration is successful, the handset will display the new handset number.

NOTE: If the incorrect registration ID is entered and **OK** is selected, the incorrect ID will be deleted and the handset will display **Enter Base ID.**

Handset 1 Handset 2 Handset 3

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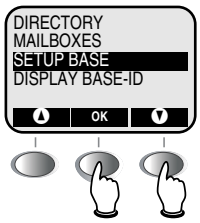
Replacing a handset

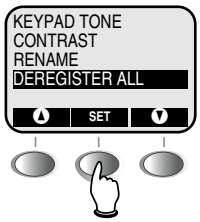
If you are replacing a handset on a system that has the maximum number of registered handsets (8) or wish to change the assigned handset number of your registered handset, you must first deregister all handsets and then re-register all handsets.

NOTE: Use this option with **EXTREME CAUTION**. It will make all handsets unusable until each one has been re-registered.

Highlight **SETUP BASE**



Select **SET**



Base will display:

To deregister all handsets:

- Select **MENU** on the EP5962 base, scroll to **SETUP BASE**, then select **OK**.
- Scroll to **DEREGISTER ALL** and then select **SET**. The EP5962 base will display **DO YOU WANT TO DEREGISTER ALL HANDSETS?**
- Press **YES**. All handsets are deregistered and are unusable until each has been re-registered (see page 5).

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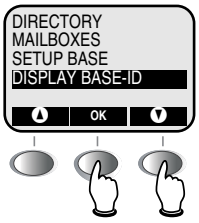
Re-Registering a handset

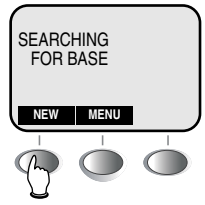
You can re-register handsets after deregistration from the base. Or you can re-register handsets to a new base unit if you have replaced your base unit for any reason.

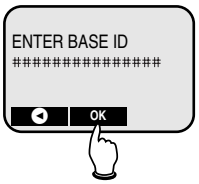
During re-registration, you must enter the 15-digit ID number of the telephone base. To find this number, go to the base, select **MENU**, scroll down to **DISPLAY BASE ID**, then select **OK.**

Base: Select **MENU**, then highlight **DISPLAY BASE ID**

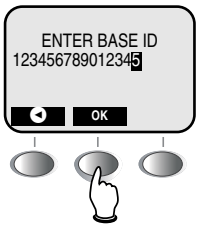


Handset: Select **NEW**





Enter base ID, then select **OK**



To re-register a handset:

- Make sure your handset batteries are properly installed and charged.
- Your handset will display **SEARCHING FOR BASE**.
- Select **NEW** on the handset. The handset will display **ENTER BASE ID.**
- Enter the 15-digit base ID, and then select **OK**.
- The handset will display **PLEASE WAIT!!** and then will search for the base.

NOTE: If the registration is successful, the handset will display the new handset number.

NOTE: If the incorrect registration ID is entered and **OK** is selected, the incorrect ID will be deleted and the handset will display **Enter Base ID.**

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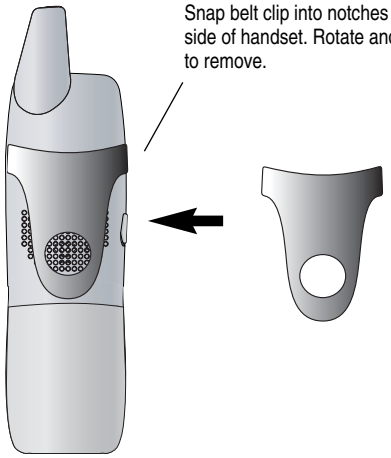
Belt clip & optional headset

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.



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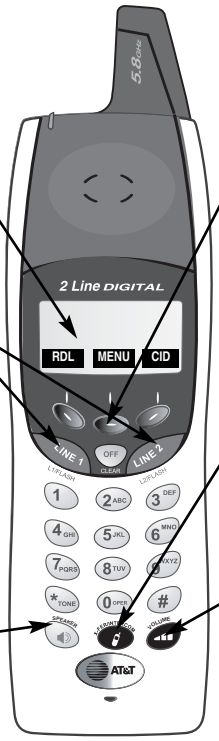
Quick reference guide

For complete instructions, please refer to the manual provided with your EP5962 telephone.



Softkeys

Press a softkey to select an item displayed just above the key.

L1/Flash, L2/Flash

Press **LINE 1** to make or answer a call on line 1.
Press **LINE 2** to make or answer a call on line 2.

During a call, press FLASH to receive an incoming call, if Call Waiting is activated or use for other features requiring FLASH.

Speaker

Press to activate handset speaker-phone. Press again to switch to normal handset use (earpiece).

Off/Clear

During a call, press to hang up.

While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.

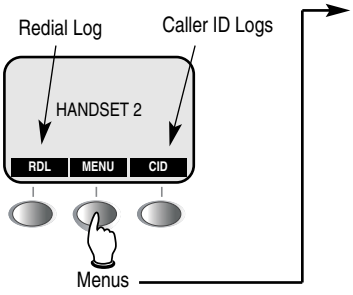
Xfer/Intercom

Press to transfer a call or initiate an intercom conversation.

Volume

Press to adjust voice volume or control the handset ringer volume while ringing.

Screens



Main Menu

- Directory
- Mailboxes
- Setup handset
- Register

Setup Handset

- Ringers
- Low Batt Tone
- Keypad Tone
- Contrast
- Rename

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